

**Lifesize Cloud<sup>®</sup>**

# Cloud Subscription Plans

At Lifesize, we believe that every person and every conference room in your organization deserves to be video-enabled with the best communication tool available, Lifesize Cloud. And now you can entitle your entire organization with our Enterprise Subscription Plan.



The benefits of giving everyone and every room in your organization a Lifesize Cloud account are enormous. For employees, everyone is in the shared directory, not just a select group of people. You're all connected at all times, making collaboration quick and easy and boosting productivity. For admins, there's no need to allocate and track individual utilization — we handle it!

With our Enterprise Subscription Plan, you get access to exclusive features like unlimited virtual meeting rooms, Skype for Business interoperability, a preset number of hours of Lifesize Cloud Amplify — our recording and sharing solution — and many more. You also gain access to Lifesize Cloud Extreme Support, which provides

a dedicated Customer Obsession Team, a financially backed service level agreement and 24/7/365 support.

Best of all, you can purchase a multiyear Enterprise Subscription Plan now, saving you money and giving you price protection.

## Enterprise Subscription Plan

Entitle every person and conference room

## Premium Subscription Plan

10 user minimum

## Core Subscription Plan

10 user minimum

# Lifesize Cloud Subscription Plans

## What key features do I get as an Enterprise Subscription Plan customer?

	Enterprise	Premium	Core
Group video calls	50-way	40-way	25-way
Unlimited Lifesize HD camera systems paired to Lifesize Cloud <small>(Does not impact subscription level)</small>	✓		
Virtual meeting rooms	Unlimited	1 per user <small>(Extra virtual meeting rooms can be added for an additional fee)</small>	1 per 2 users
Skype for Business interoperability	✓	✓	
Lifesize Cloud Amplify, our recording and sharing solution	10 hours per account included	Option to purchase for additional fee	
SSO (Single Sign-on)	✓	✓	

## What support do I get as an Enterprise Subscription Plan customer?

	Enterprise	Premium	Core
Extreme Support with 99.9% uptime service level agreement <sup>1</sup>	Included	Optional upgrade	
Access to Lifesize Community	✓	✓	✓
Online access to onboarding and training materials	✓	✓	✓
Global support	Phone, live chat and online	Phone, live chat and online	Live chat and online
Support hours	24x7x365	Business hours <sup>2</sup>	Business hours <sup>2</sup>
Initial meaningful response <sup>3</sup> time	1 hour <sup>4</sup>	6 hours <sup>2</sup>	Next business day
Prioritized support queue	✓		
Dedicated Customer Obsession Team for onboarding, training and success	✓	✓	
Account reviews <small>(Drive value and ROI through adoption, capacity management, product roadmap, customer support analysis and learning, product feedback and more)</small>	✓		

<sup>1</sup>Please see the official Lifesize Cloud Extreme Support Service Level Agreement for full details.

<sup>2</sup>Business hours: Sunday, 10 pm–Friday, 7 pm, Central Time, excluding holidays

<sup>3</sup>A Lifesize support engineer provides a meaningful response or resolution to your issue.

<sup>4</sup>Includes holidays and weekends

### Features included in all plans:

- One-on-one and group calls
- Paired HD camera systems
- Instant and scheduled meetings
- Unlimited meetings
- Unlimited audio
- Unlimited guest calling
- Directory-based calling
- Screen sharing
- One-on-one chat
- Group chat in a meeting room
- Mobile apps
- Presence status

*There's never been a better time to try Lifesize Cloud. Contact us to start a [free trial](#) or to [book a demo](#)!*

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