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Please visit below website for latest version of User Manual / Installation Guide.

<http://business-display.benq.com/>

Important safety instructions

Your projector is designed and tested to meet the latest standards for safety of information technology equipment. However, to ensure safe use of this product, it is important that you follow the instructions mentioned in the user manual / installation guide and marked on the product.

1. **Please read the user manual / installation guide before you operate your projector.** Save it for future reference.
2. **Do not look straight at the projector lens during operation.** The intense light beam may damage your eyes.
3. **Refer servicing to qualified service personnel.**
4. **Always open the lens shutter (if any) or remove the lens cap (if any) when the projector light source is on.**
5. The light source becomes extremely hot during operation.
6. In some countries, the line voltage is NOT stable. This projector is designed to operate safely within a mains voltage between 100 to 240 volts AC, but could fail if power cuts or surges of ± 10 volts occur. **In areas where the mains voltage may fluctuate or cut out, it is recommended that you connect your projector through a power stabilizer, surge protector or uninterruptible power supply (UPS).**
7. Do not block the projection lens with any objects when the projector is under operation as this could cause the objects to become heated and deformed or even cause a fire. To temporarily turn off the light source, use the blank function.
8. Do not operate light sources beyond the rated light source life.
9. Do not place this product on an unstable cart, stand, or table. The product may fall, sustaining serious damage.
10. Do not attempt to disassemble this projector. There are dangerous high voltages inside which may cause death if you should come into contact with live parts.
Under no circumstances should you ever undo or remove any other covers. Refer servicing only to suitably qualified professional service personnel.
11. Do not block the ventilation holes.
 - Do not place this projector on a blanket, bedding or any other soft surface.
 - Do not cover this projector with a cloth or any other item.
 - Do not place inflammables near the projector.
 If the ventilation holes are seriously obstructed, overheating inside the projector may result in a fire.
12. Do not stand the projector on end vertically. Doing so may cause the projector to fall over, causing injury or resulting in damage to the projector.
13. Do not step on the projector or place any objects upon it. Besides probable physical damage to the projector, doing so may result in accidents and possible injury.
14. When the projector is under operation, you may sense some heated air and odor from its ventilation grill. It is a normal phenomenon and not a product defect.
15. Do not place liquids near or on the projector. Liquids spilled into the projector may cause it to fail. If the projector does become wet, disconnect it from the power supply's power outlet and call BenQ to have the projector serviced.
16. This apparatus must be earthed.
17. Do not place this projector in any of the following environments.
 - Space that is poorly ventilated or confined. Allow at least 50 cm clearance from walls and free flow of air around the projector.
 - Locations where temperatures may become excessively high, such as the inside of a car with all windows rolled up.
 - Locations where excessive humidity, dust, or cigarette smoke may contaminate optical components, shorten the projector's life span and darken the image.
 - Locations near fire alarms
 - Locations with an ambient temperature above 40°C / 104°F
 - Locations where the altitudes are higher than 3000 m (10000 feet).

Notice

Laser notice



This symbol indicates that there is a potential hazard of eye exposure to laser radiation unless the instructions are closely followed.

CLASS I LASER PRODUCT



This Laser Product is designated as Class I during all procedures of operation.

LASER LIGHT - AVOID DIRECT EYE EXPOSURE.

Do not point laser or allow laser light to be directed or reflected toward other people or reflective objects.

Direct or scattered light can be hazardous to eyes and skin.

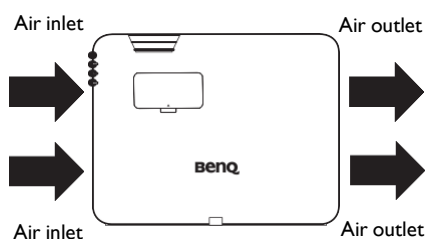


There is a potential hazard of eye exposure to laser radiation if the included instructions are not followed.

Caution – use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.

Cooling notice

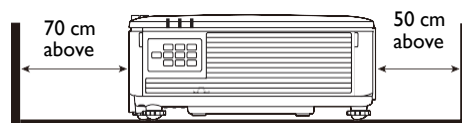
Ventilation



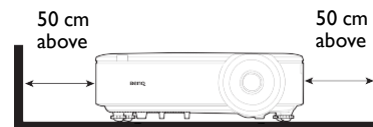
Caution for installation

For proper ventilation of the projector, make sure to leave some space around the projector as shown in the illustration below:

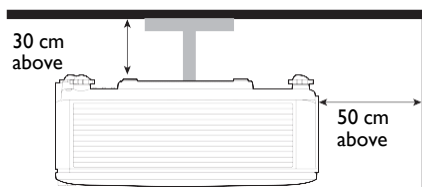
• Table



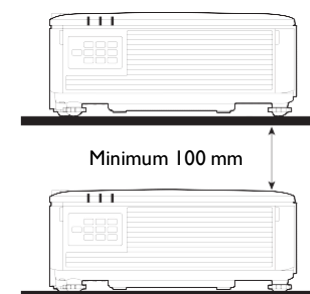
• Table



• Ceiling



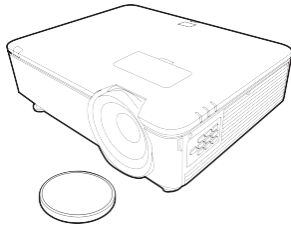
• Stacking



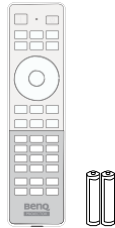
- Avoid using the projector in a poorly ventilated or confined space.
- The light source life may be affected if the projector is used tilted at an angle of more than ± 15 degrees.

Product information

Shipping contents



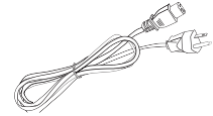
Projector



Remote control and batteries



Installation guide

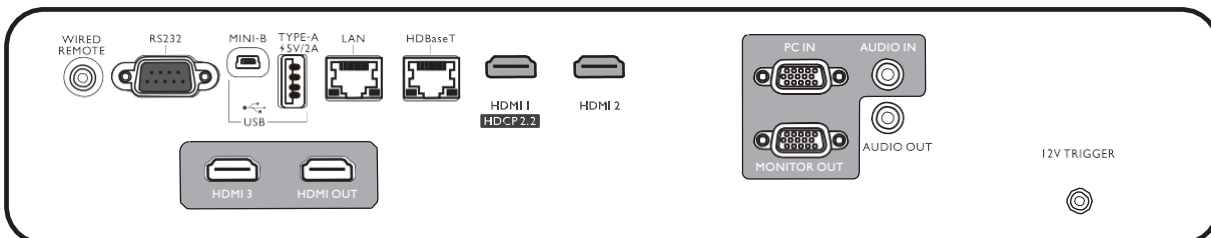


Power cord

Specifications

	LK952	LK953ST
Display system	I-CHIP DMD	
Resolution	1920 (H) x 1080 (V) 4K UHD 3840x2160 on screen	
Light source	Laser diode	
Throw ratio	1.36 ~ 2.18	0.81 ~ 0.89
Power consumption	585 W (Max); < 0.5 W (Standby)	
Dimensions	490 mm (W) x 159 mm (H) x 380 mm (D)	
Weight	10.1 Kg (22.27 lbs)	

Control terminals



• WIRED REMOTE

For connection to a wired remote control.

• RS232

Standard 9-pin D-sub interface for connection to PC control system and projector maintenance.

• USB MINI-B

For firmware upgrade only.

• USB TYPE A

Support 5V/2A output.

• LAN

For connection to RJ45 Cat5/Cat6 Ethernet cable to control the projector through a network.

• HDBaseT

For connection to RJ45 Cat5/Cat6 cable to input uncompressed high-definition video (HD).

• HDMI I (HDCP 2.2)

Connection to HDMI source.

• HDMI 2

Connection to HDMI source.

• PC IN

15-pin VGA port for connection to RGB source or PC.

• MONITOR OUT

Connection to other display equipment for concurrent playback display. (Used with **PC IN** port.)

• AUDIO IN

Connection to an audio input source via an audio cable. (Used with **PC IN** port.)

• AUDIO OUT

Connection to a speaker or headset.

• 12V TRIGGER

Trigger external devices such as an electric screen or light control, etc.

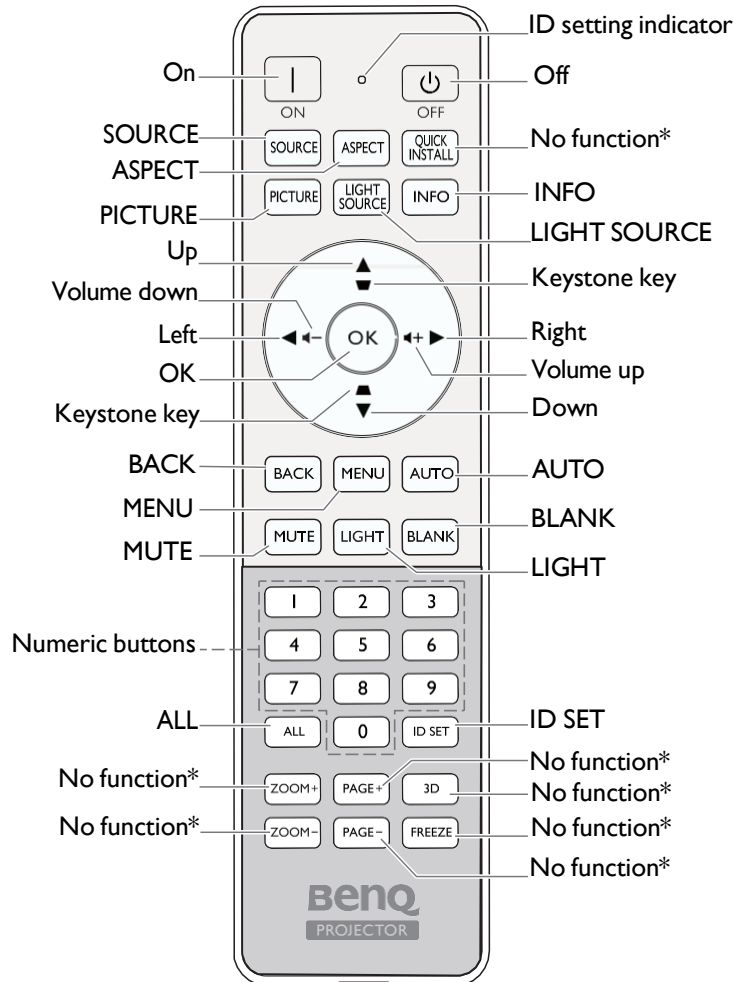
• HDMI 3


Connection to HDMI source.

• **HDMI OUT**

Connection to other display equipment for concurrent playback display. (Used with **HDMI 3** port.)

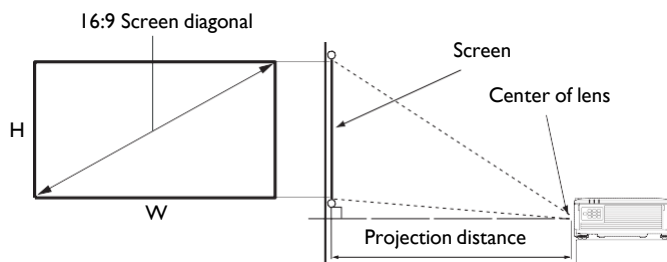
Remote control



 * This button is not available for this model.

Installation

Projection dimensions



The screen aspect ratio is 16:9 and the projected picture is in a 16:9 aspect ratio

LK952						
Screen size				Distance from screen (mm)		
Diagonal		W (mm)	H (mm)	Min length (max. zoom)	Average	Max length (min. zoom)
Inch	mm					
30	762	664	374	903	1176	1448
40	1016	886	498	1204	1567	1930
50	1270	1107	623	1505	1959	2413
60	1524	1328	747	1806	2351	2896
80	2032	1771	996	2409	3135	3861
90	2286	1992	1121	2710	3527	4343
100	2540	2214	1245	3011	3918	4826
110	2794	2435	1370	3312	4310	5309
120	3048	2657	1494	3613	4702	5791
130	3302	2878	1619	3914	5094	6274
140	3556	3099	1743	4215	5486	6757
150	3810	3321	1868	4516	5878	7239
160	4064	3542	1992	4817	6269	7722
170	4318	3763	2117	5118	6661	8204
180	4572	3985	2241	5419	7053	8687
190	4826	4206	2366	5720	7445	9170
200	5080	4428	2491	6022	7837	9652
250	6350	5535	3113	7527	9796	12065
300	7620	6641	3736	9032	11755	14478

LK953ST

Screen size				Distance from screen (mm)		
Diagonal		W (mm)	H (mm)	Min length (max. zoom)	Average	Max length (min. zoom)
Inch	mm					
30	762	664	374	538	565	591
40	1016	886	498	717	753	788
50	1270	1107	623	897	941	985
60	1524	1328	747	1076	1129	1182
80	2032	1771	996	1435	1505	1576
90	2286	1992	1121	1614	1694	1773
100	2540	2214	1245	1793	1882	1970
110	2794	2435	1370	1972	2070	2167
120	3048	2657	1494	2152	2258	2364
130	3302	2878	1619	2331	2446	2561
140	3556	3099	1743	2510	2634	2758
150	3810	3321	1868	2690	2823	2955
160	4064	3542	1992	2869	3011	3152
170	4318	3763	2117	3048	3199	3349
180	4572	3985	2241	3228	3387	3547
190	4826	4206	2366	3407	3575	3744
200	5080	4428	2491	3586	3763	3941
250	6350	5535	3113	4483	4704	4926
300	7620	6641	3736	5380	5645	5911



- To optimize your projection quality, we suggest you do the projection within non-gray area.

- All measurements are approximate and may vary from the actual sizes.

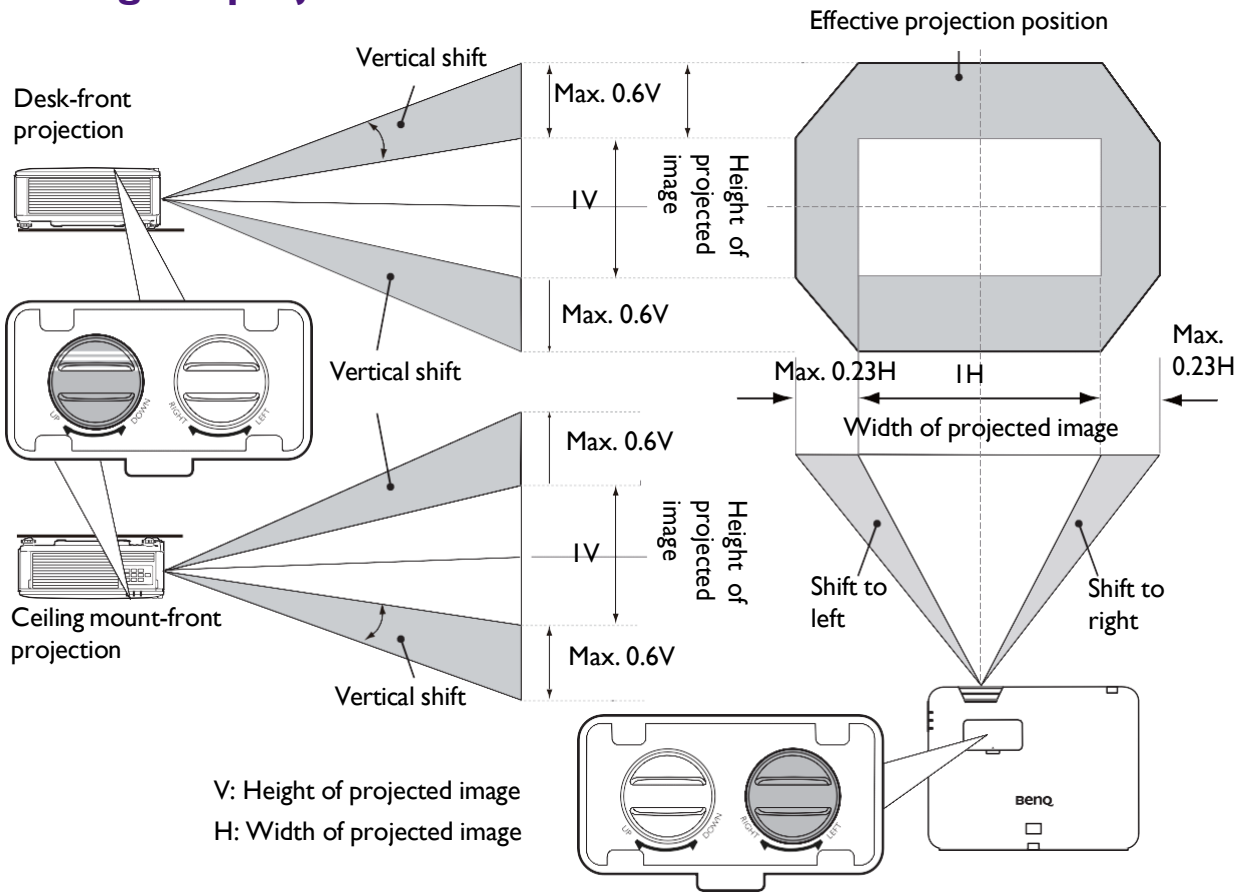
BenQ recommends that if you intend to permanently install the projector, you should physically test the projection size and distance using the actual projector in situ before you permanently install it, so as to make allowance for this projector's optical characteristics. This will help you determine the exact mounting position so that it best suits your installation location.










































- Ceiling installation must be done by a qualified professional. Contact your dealer for more information. It is not recommended you install the projector yourself.
- Only use the projector on a solid, level surface. Serious injury and damage can occur if the projector is dropped.
- Do not use the projector in an environment where extreme temperature occurs. The projector must be used at temperatures between 32 degrees Fahrenheit (0 degrees Celsius) and 104 degrees Fahrenheit (40 degrees Celsius).
- Screen damage will occur if the projector is exposed to moisture, dust or smoke.
- Do not cover the vents on the projector. Proper ventilation is required to dissipate heat. Damage to the projector will occur if the vents are covered.









Adjusting the projector position

Shifting the projection lens



LED Indicators

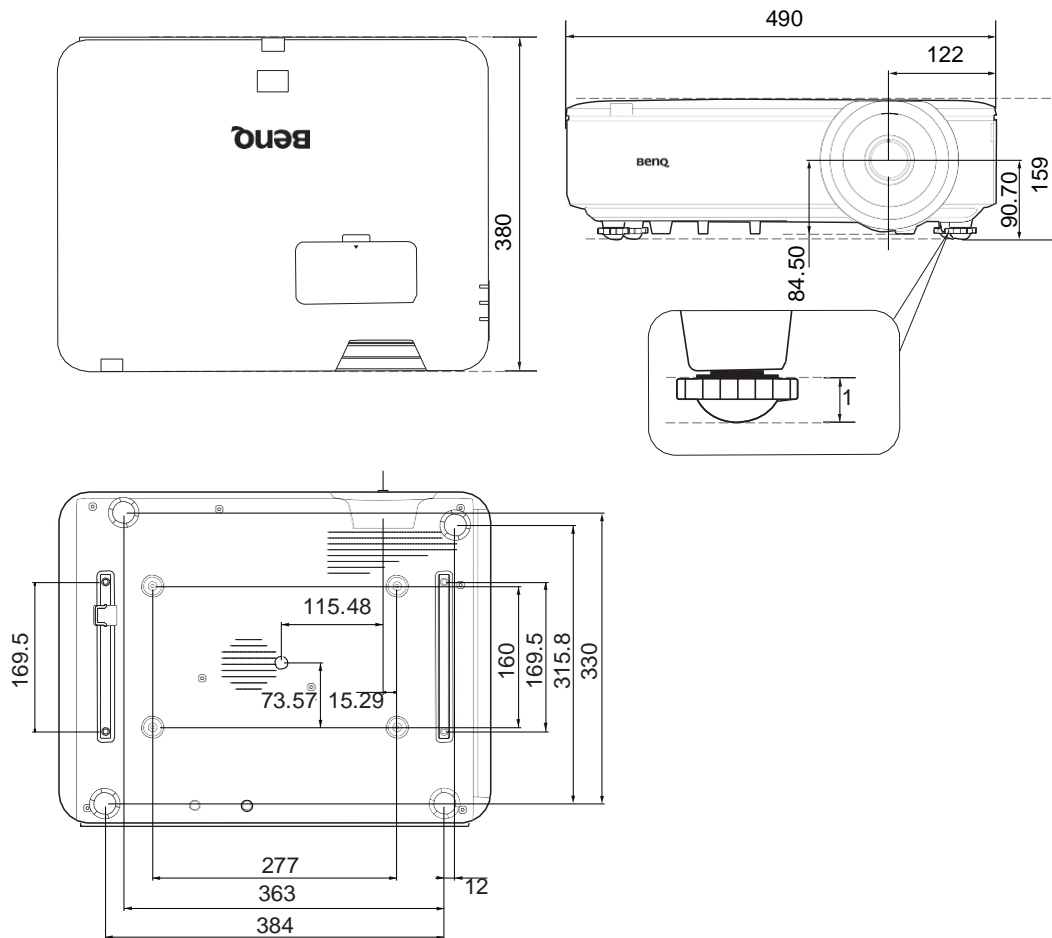
Light			Status & Description
POWER	TEMP	LIGHT	
Power events			
			Stand-by mode
			Powering up
			Normal operation
			Normal power-down cooling
			Downloading
			Color wheel start fail
			Phosphor Wheel start fail
			Scaler reset fail
			Burn-in ON
			Burn-in OFF
Light source events			
			Light source life exhausted
			Light source error in normal operation
			Light source is not lit up
Thermal events			
			Fan 1 error (the actual fan speed is outside the desired speed)
			Fan 2 error (the actual fan speed is outside the desired speed)
			Fan 3 error (the actual fan speed is outside the desired speed)
			Fan 4 error (the actual fan speed is outside the desired speed)
			Fan 5 error (the actual fan speed is outside the desired speed)
			Fan 6 error (the actual fan speed is outside the desired speed)
			Fan 7 error (the actual fan speed is outside the desired speed)
			Fan 8 error (the actual fan speed is outside the desired speed)
			Temperature 1 error (over limited temperature)

	 : Off	 : Orange On  : Orange Flashing	 : Green On  : Green Flashing	 : Red On  : Red Flashing
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Dimensions

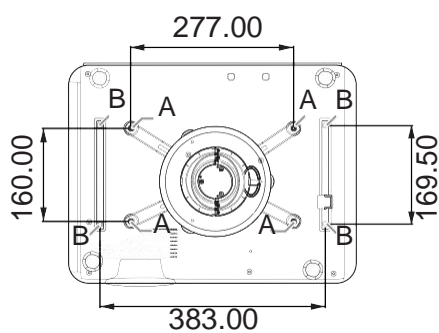
Projector dimensions

490 mm (W) x 159 mm (H) x 380 mm (D)



Unit: mm

Ceiling mount installation diagram



A: BenQ ceiling mount CMG3 (5J.JAM10.001)

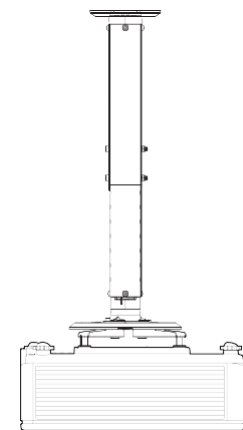
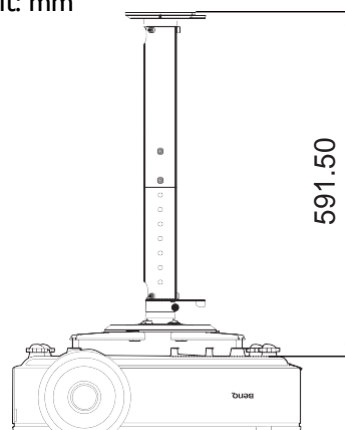
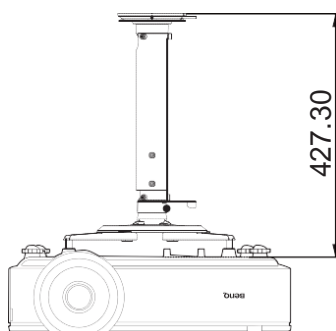
Ceiling mount screw: M4

(Max. L = 25 mm; Min. L = 20 mm)

B: Third party mounting holes

Screw: M6 (Max. L = 8 mm)

Unit: mm

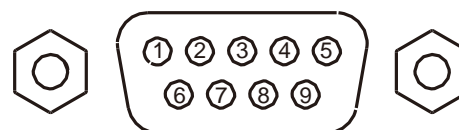


RS232 command

RS232 pin assignment

No.	Serial
1	NC
2	RX
3	TX
4	NC
5	GND

No.	Serial
6	NC
7	RTSZ
8	CTSZ
9	NC



Function	Type	Operation	ASCII
Power	Write	Power On	<CR>*pow=on#<CR>
	Write	Power off	<CR>*pow=off#<CR>
	Read	Power Status	<CR>*pow=?#<CR>
Source Selection	Write	COMPUTER	<CR>*sour=RGB#<CR>
	Write	HDMI	<CR>*sour=hdmi#<CR>
	Write	HDMI 2	<CR>*sour=hdmi2#<CR>
	Write	HDMI 3	<CR>*sour=hdmi3#<CR>
	Write	HDBaseT	<CR>*sour=hdbaset#<CR>
	Read	Current source	<CR>*sour=?#<CR>
Audio Control	Write	Mute On	<CR>*mute=on#<CR>
	Write	Mute Off	<CR>*mute=off#<CR>
	Read	Mute Status	<CR>*mute=?#<CR>
	Write	Volume +	<CR>*vol=+#<CR>
	Write	Volume -	<CR>*vol=-#<CR>
	Write	Volume level for customer	<CR>*vol=value#<CR>
	Read	Volume Status	<CR>*vol=?#<CR>
Picture Mode	Write	Presentation	<CR>*appmod=preset#<CR>
	Write	sRGB	<CR>*appmod=srgb#<CR>
	Write	Bright	<CR>*appmod=bright#<CR>
	Write	DICOM	<CR>*appmod=dicom#<CR>
	Write	Vivid	<CR>*appmod=vivid#<CR>
	Write	User1	<CR>*appmod=user1#<CR>
	Write	User2	<CR>*appmod=user2#<CR>
	Read	Picture Mode	<CR>*appmod=?#<CR>

Function	Type	Operation	ASCII
Picture Setting	Write	Contrast +	<CR>*con=+#<CR>
	Write	Contrast -	<CR>*con=-#<CR>
	Read	Contrast value	<CR>*con=?#<CR>
	Write	Brightness +	<CR>*bri=+#<CR>
	Write	Brightness -	<CR>*bri=-#<CR>
	Read	Brightness value	<CR>*bri=?#<CR>
	Write	Color +	<CR>*color=+#<CR>
	Write	Color -	<CR>*color=-#<CR>
	Read	Color value	<CR>*color=?#<CR>
	Write	Sharpness +	<CR>*sharp=+#<CR>
	Write	Sharpness -	<CR>*sharp=-#<CR>
	Read	Sharpness value	<CR>*sharp=?#<CR>
	Write	Color Temperature-Warm	<CR>*ct=warm#<CR>
	Write	Color Temperature-Normal	<CR>*ct=normal#<CR>
	Write	Color Temperature-Cool	<CR>*ct=cool#<CR>
	Write	Color Temperature-lamp native	<CR>*ct=ative#<CR>
	Read	Color Temperature Status	<CR>*ct=?#<CR>
	Write	Aspect 4:3	<CR>*asp=4:3#<CR>
	Write	Aspect 16:9	<CR>*asp=16:9#<CR>
	Write	Aspect 16:10	<CR>*asp=16:10#<CR>
	Write	Aspect Auto	<CR>*asp=AUTO#<CR>
	Write	Aspect Real	<CR>*asp=REAL#<CR>
	Read	Aspect Status	<CR>*asp=?#<CR>
Write	Auto	<CR>*auto#<CR>	
Operation Settings	Write	Projector Position-Front Table	<CR>*pp=FT#<CR>
	Write	Projector Position-Rear Table	<CR>*pp=RE#<CR>
	Write	Projector Position-Rear Ceiling	<CR>*pp=RC#<CR>
	Write	Projector Position-Front Ceiling	<CR>*pp=FC#<CR>
	Write	Quick auto search	<CR>*QAS=on#<CR>
	Write	Quick auto search	<CR>*QAS=off#<CR>
	Read	Quick auto search status	<CR>*QAS=?#<CR>
	Read	Projector Position Status	<CR>*pp=?#<CR>
	Write	Direct Power On-on	<CR>*directpower=on#<CR>
	Write	Direct Power On-off	<CR>*directpower=off#<CR>
	Read	Direct Power On-Status	<CR>*directpower=?#<CR>
	Write	Standby Settings-Network on	<CR>*standbynet=on#<CR>
	Write	Standby Settings-Network off	<CR>*standbynet=off#<CR>
	Read	Standby Settings-Network Status	<CR>*standbynet=?#<CR>
	Lamp Control	Read	Lamp hour
Write		Normal mode	<CR>*lampm=lnor#<CR>
Write		Eco mode	<CR>*lampm=eco#<CR>
Write		Dimming mode	<CR>*lampm=dimming#<CR>
Write		Custom mode	<CR>*lampm=custom#<CR>
Write		Light level for custom mode	<CR>*lampcustom=value#<CR>
Read		Light level status for custom mode	<CR>*lampcustom=?#<CR>
Read		Lamp Mode Status	<CR>*lampm=?#<CR>

Function	Type	Operation	ASCII
Miscellaneous	Read	Model Name	<CR>*modelname=?#<CR>
	Write	Blank On	<CR>*blank=on#<CR>
	Write	Blank Off	<CR>*blank=off#<CR>
	Read	Blank Status	<CR>*blank=?#<CR>
	Write	Menu On	<CR>*menu=on#<CR>
	Write	Menu Off	<CR>*menu=off#<CR>
	Write	Up	<CR>*up#<CR>
	Write	Down	<CR>*down#<CR>
	Write	Right	<CR>*right#<CR>
	Write	Left	<CR>*left#<CR>
	Write	Enter / OK	<CR>*enter#<CR>
	Write	AMX Device Discovery-on	<CR>*amxdd=on#<CR>
	Write	AMX Device Discovery-off	<CR>*amxdd=off#<CR>
	Read	AMX Device Discovery Status	<CR>*amxdd=?#<CR>
	Read	Mac Address	<CR>*macaddr=?#<CR>
	Write	High Altitude mode on	<CR>*Highaltitude=on#<CR>
	Write	High Altitude mode off	<CR>*Highaltitude=off#<CR>
	Read	High Altitude mode status	<CR>*Highaltitude=?#<CR>

