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HuddlePod Air

DUO

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Dual Wireless Audio Pods

Installation and Operation Manual

Please visit www.huddlecamhd.com/ for the most up to date version of this manual

Ver. 1.0 – 9.13.2017

Precautions

Safety Tips

- Please be aware any deviation from these tips *may* void your warranty
- Please read this manual carefully before using the Huddle Pod.
- Avoid damage from stress, violent vibration or liquid intrusion during transportation, storage, or installation.
- Take care of the Huddle Pod during installation to prevent damage to the camera case, ports, lens, or tilt mechanism.
- Keep the Huddle Pod away from strong electromagnetic sources.
- Do not clean the Huddle Pod with any active chemicals or corrosive detergents.
- Do not disassemble the Huddle Pod or any of the Huddle Pod's components. If problems arise, please contact your authorized HuddleCamHD dealer.
- After long term operation, moving components may wear down. Please contact your authorized HuddleCamHD dealer for repair.
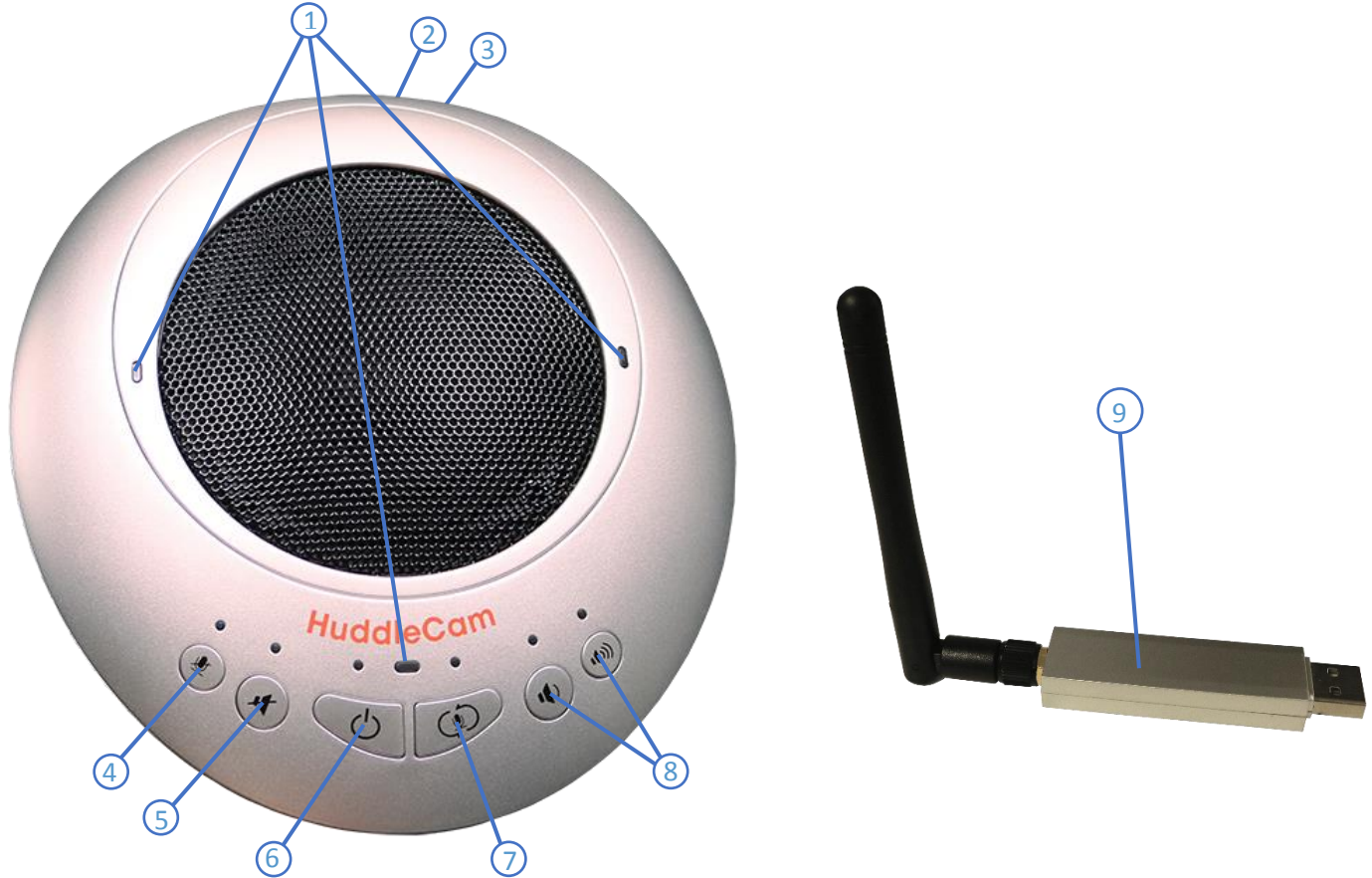
What's in the Box

Supplied Hardware

- (2) HuddlePod Air2 wireless chat pods
- (1) USB 2.0 Wireless Receiver
- (2) Mini USB 2.0 cable (Charging/Power)
- (2) Neoprene Travel Case
- (2) USB Charger
- This User Manual

Physical Description

Front View of the HuddlePod

1.	**Power LEDs**	4.	**Microphone Mute**	7.	**Microphone Swap**
	Blue LEDs when powered		Toggle Microphone on/off		Swap between active microphones
2.	**USB 2.0 Port**	5.	**Speakerphone Mute**	8.	**Volume Up/Down**
	Mini USB port for power & charging		Toggle Speakerphone on/off		Control speaker volume
3.	**Audio Output**	6.	**Power Button**	9.	**Wireless Receiver**
	3.5mm headphone jack		Power unit on/off		Durable wireless receiver

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Set-up Guide

1. Connect Mini USB 2.0 cable from HuddlePod(s) to PC or USB power supply for charging
   (Orange LED is lit when charging. A full charge may take up to 5 hours to complete)
2. Once fully charged press the power button on each chat pod to turn the chat pod(s) on
3. Connect wireless receiver directly to Windows, Mac, or Linux computer in an available USB 2 / 3 port and allow the drivers to fully install

USB Power Supply & Charging

1. This device is provided with a built-in rechargeable lithium ion battery. Before use of the device for the first time, charge the battery fully (may take up to 5 hours for a full charge)
2. When one end of the USB cable is inserted into the USB port on the device and the other end to the USB port on the computer, or to a USB power supply, power will be supplied to the device and the built-in battery will begin charged. At the same time, the device will be automatically powered on
3. When charging is complete you can disconnect the USB cable from the device for portability. *Remember to always turn off the device before storing or travel*
4. In the event of a low battery while in use 6 orange LEDs above the buttons will begin to flash
5. Lithium ion batteries should not be left in a fully discharged state for a significant period or damage to the battery, resulting in the voltage dropping below the battery protection circuit shutoff point, can occur rendering the battery un-chargeable. Whenever the HuddlePod Air2 shuts down due to battery discharge please recharge as soon as possible

   Note: *A full recharge is not required to maintain battery life, however while lithium ion batteries will provide the longest run time from a full charge they will provide more charge-discharge cycles with shallower cycles (i.e. do not fully charge / do not fully discharge). Decisions regarding how to maintain your HuddlePod Air2 battery will depend upon your intended session length(s)*
   Note*: Any USB charger <u>without</u> a Safety Certificate or not intended for lithium ion batteries, may cause explosion or damage to this chat pod*
   Note*: As a consumable, the built-in battery will gradually lose its total capacity (run time) between charges – after repeated charge-discharge cycles. Full charge / discharge cycle rating is 300-500 cycles to reach 80% of original capacity depending upon environmental factors, such as ambient temperature*

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Achieving Best Performance

- Install the product(s) in a dry place with good ventilation, avoiding direct sunlight, vibration, moisture, and cold. Keep away from heat sources and dust
- Keep the product(s) far from motors, transformers, and other electronic equipment to avoid electronical or magnetic interference
- Never install the product(s) near electrical appliances such as induction cookers or microwave ovens to prevent operation failure caused by electromagnetic waves or magnetic fields
- Keep hands dry when connecting or disconnecting any cables to prevent electrical shock
- Never use brute force when connecting cables, which may cause a fire, electric shock, product damage, a short or open circuit
- Unplug all cables and turn product(s) to the off state before cleaning
- Never use any chemical solvent to clean the product
- Never loosen the screws on the product, which may cause poor sealing, reduce the functional qualities and violate the warranty
- Please do not put device into a fire, which may cause an explosion
- If there is any leakage from the unit, please do not touch the battery or the leaking substance, as the battery may be damaged
- Never try to repair the product by yourself. If you find any problems, please contact your authorized HuddleCamHD dealer

Troubleshooting

Audio is not coming out of the HuddlePod Air Duo Speaker

- Is the HuddlePod turned on?
    - If there are no LEDs lit on the pod, press and hold the power button for 3 seconds. If no LEDs light, the battery is discharged. Charge the battery or use the pod with the AC power adapter connected.
- Is the HuddlePod Air connected to the PC?
    - Do the 3 blue LEDs blink? If so, the wireless adapter is not connected to the PC. This LED will stop blinking once the adapter is successfully connected. Make sure that the PC with adapter is within the wireless signal range of the pod.
- Check the audio parameters on the PC's operating system, that has the receiver attached.
    - For example, in Windows, check the "sound" control panel and make sure that the HuddlePod Air2 is selected as the active "playback device".

Microphone is not working on the HuddlePod Air Duo

Note: See power & connectivity troubleshooting options above to verify device is properly powering on
- Check the audio parameters on the PC's operating system, that has the receiver attached.
    - *For example, in Windows, check the "sound" control panel and make sure that the HuddlePod Air2 is selected as the active "recording device".*

Specifications

Model Number: HC-HPAIR2-DUO

Microphone Features

• **Echo Cancellation**	256 Channel Echo Cancellation
• **Audio Output**	Max 18dB w/ auto level control
• **Noise Cancellation**	Intelligent NC up to 16 dB
• **Digital EQ**	Built-in digital EQ for stable audio
• **Battery Life**	8-9 hours battery life, 4-5 hours charge time
• **Interface**	USB 2.0 & 3.5mm audio output

Wireless Speakerphone Specifications *(per unit)*

• **Weight:**	1 lbs. (0.45 kg)
• **Dimensions:**	7" L x 6" W x 1.5" H (178mm L x 152mm W x 35mm H)
• **Operating Temperature:**	Temp 32 – 1.4°F (0~40°C), Humidity 20% ~ 85%
• **Compatibility:**	Windows 7/8/8.1/10, Mac 10.5+, Android 4.4+
• **USB Cable:**	Supplied for power & charging only
• **RF frequency range:**	2.4 GHz – 2.4835 GHz
• **Certifications:**	CE Mark (R & TTE Directive), FCC