

YEALINK MANAGEMENT CLOUD SERVICE

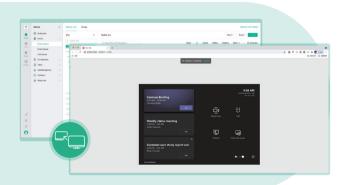
A Powerful Device Management Platform to Support A Hybrid Workplace

One-Stop Platform to Manage It All

With Yealink Management Cloud Service (YMCS), you can effortlessly manage all devices in your hybrid workplaces on the cloud. YMCS allows you to deploy, upgrade, monitor and troubleshoot devices easily and timely, ensuring business continuity to the maximum extent.







Control Control	Casady Test Device 200 5			ne devices or critical alarms, p	lease pay attention1	
	Lacation 22-Ploor2 Devices Health Status Renote Control		• Office • Pergenal effice Ver all			
	Select © Locare Firmware Petrost 7				Indea Deboa	+ 401 8
	Derice Name	Model 🛩	Deutse Type 🗁	Plemware Venillan	Blatus ~	Operation
	Come Form)	Meetingboard 05	Android Bar	15515.0.31	· Office	4.8.5
	Dame Report 1	WPP20	Presentation Pod	230.352.0.39	· Office	
	D man the Demo Room 1	W84-50	Presentation Pod	01.354.0.30	• Office	
$\overline{\mathbf{D}}$	D Denc Room 1	CTP18	Touch Panel	137.320.0.1	• Offine	
	D mm Demo from 1	WPP20	Presentation Pod	270.352.0.16	• Office	

Room Devices Management in Ease

View device connection at a glance

Device connection topology diagram in the platform allows you to check the connection way quickly, quickly diagnosis in case of network issues. This saves your time in troubleshooting issues and deploying new equipment.

Address issues remotely

The remote desk feature enables you to control and diagnose room system remotely to address issues quickly without travelling.

Get alarms for a guaranteed response

The YMCS now supports multiple real time alarms including device offline, firmware upgrade failure, low battery, etc. Admins can also set notification mails in the system so that IT admins don't miss any alarm and response quickly.



Efficient and Convenient Phone Management

Manage devices in bulk

Upgrade and update phones in bulk by specifying firmware and resources to save your effort.

Get alarms for a guaranteed response

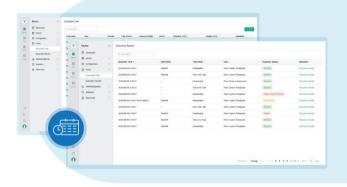
The YMCS supports multiple real time alarms for phones including poor call quality, registration failure, firmware upgrade failure, etc. Admins can also set notification mails in the system so that IT admins don't miss any alarm and response quickly.

Schedule tasks worry-free

The YMCS enables you to implement management tasks during off-hours, ensuring business continuity. You can also view the execution result of each task to give you a peace of mind.

Υ	Device	31	Device List Group									Manually:	Site S
Centre .	Dashboard Device		Ste 0	Yealnk inc							Import	6001	+
	Phone Device		Yearns inc	O, Name/	MAC/IP/Description			Show	al Al	Online Office	Pending More	1 8	ŭ Adv
	Room Device		- 1, Site (01	I New	e/MAC +	Model	Status	Firmware Version	P		Account Diatus	operat	on
Epoce -	Configuration		 Secondary Site S Third level site 	- 65	SP-more 805ec04bdbc#	58P-1415	Onine	66.84.0.125		10.28.234.38	0 6506	DOT	
Dystam.	 Taska AlamáDiagnosis 		 Fourth level site 1. Fitth level site 	0 05	Unnamed Device 805ec04bcbc#	5P-1415	(Perding)	66.84.0.125		10.28.234.38		ER	
	 Statistics Persources 		v 1. Sixth level site	0 00	Universed Device 805ec040x0x0	SIP-THS	Online	66.84.0.125		117.28.234.38	0 6506	Edit	
			 Seven level sha01 Seven level sha02 	- 055	Unnered Device 805ec0-lbdbc9	58P-1415	Office	90.84.0.125		107.28.234.38	0 6506	Edit	
		> 5. 58e 002 > 5. 58e 003	- (#	Unnamed Device 805ec0-lbdbc9	VP50	Online	96.84.0.125		17.28.234.38	0 8506	ER.		
			> 1, 58e 004 > 1, 58e 005	0 08	Universed Device 805ec04bdbc8	SIP-THIS	(Ferding)	66.64.0.125		10.28.234.38		Edit	-
¢.			> 1, 585 005	- 05	Unnered Device 805ec0-lbdbc9	vP59	Online	66.84.0.125		17.25.234.36	 esse 	Eat	
0				0.08	Universed Device #05ec0/bdbc#	1759	(DOW)	65.54.0.125		107.28.234.38	0 0000	Det	





	Device	31	Device List Group								
	Dishboard Device Phone Device		814 0	She D Yealth Inc							Base Add
			Q, Search site	Q, Device ID/Name/Host IP				show: Al	onne ottre	UH34 Moro V	3 Advanced
	Poom Device		vestra inc	Name/ID	Model	Status	Host IP	Report Device	Connection Version	Firmware Versic	operation @
	Configuration		 1. Secondary Site 1. Third level site 	□ ⊕ <u>11.3874-A08318PC</u> 800078C086003538	UHQA	Onine	10.58.23.39	123991-A04388PC	0.35.38.1	1410.0.55	6at
	Tasks		 1. Pourth lovel site 1. Print level site 	□	UHON	One	10.59.23.19	YUSHII-ADADARKING	635351	1410.0.55	6au
	BatisticsResources		 Soch evel site Seven invel site() 	□	UHSK	Onine	10.59.23.19	YL3951-A04785PC	0.35.38.1	1410.0.55	Edit
			, Seven level sted2	□	UHDA	Office	10.58.23.19	YL3951-A34785PC	0.35.38.1	1410.0.55	Edit
			> L 58e 003	□	UHON	Onne	10.58.23.19	1/3891-A04288PC	635381	1410.0.55	6at
			Site 004 Site 005	0 6 800790096003539	UHOM	Onine	10.58.23.19	AF3881-YOY3886C	0.35.38.1	1410.0.55	6at
			► L Site 006	□ ⊕ <u>11.3874-A08378PC</u> 800079C098003339	UHSI	Onine	10.59.23.19	YL3951-A04785PC	0.35.38.1	1410.0.55	6at
					UH34	Orine	10.59.23.19	YL3951-A04785PC	0.35.38.1	1410.0.55	Edit

USB Devices Management

In addition to basic firmware upgrades, the YMCS also provides device alarm services in the case of device loss.



A POWERFUL TOOL FOR BUSINESS PARTNERS

For business partners, responding and solving issues quickly can be a vital part of their commitment to users. The YMCS provides multi-tenant and remote services of Yealink devices for the hosted enterprises to save time and labor costs. Partners can also set real-time alarms and diagnoses to ensure timely responses.

Enhanced Data Security with Azure-Based Service

The YMCS is based on Microsoft Azure, which provides a robust infrastructure to protect your information from unauthorized access and ensure data security at all times. You can be assured that Yealink is protecting your data via one of the most secure and reliable cloud platforms available today.



Your Information is Rigorously Protected



Yealink's SOC 2 Type 2 report provides independent attestation on the suitability of design effectiveness of the controls relevant to the security, availability, and privacy of Yealink Management Cloud Service (YMCS).



The General Data Protection Regulation (GDPR) is the world's strictest privacy and security law. Yealink strictly complies with current EU data protection regulations and has completed an independent GDPR compliance assessment.



★ NETSPI[™] The YMCS has performed NetSPI, the world's leading independent labs, penetration test to meet the strictest security standards.



The YMCS is ISO 27001:2013 certified, which demonstrates that Yealink has implemented best-practice information security processes.

